

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Supplementary Budget Estimates Hearings November 2016**  
**Communications Portfolio**  
**NBN Co Limited**

**Question No: 180**

**NBN Co Limited**

**Hansard Ref: Page 50-51, 25/11/2016**

**Topic: Service class Zero-Length of waiting time**

**Senator Urquhart, Anne asked:**

**Senator URQUHART:** So, for those around 10,000, do you know the length of time that they will have to wait or have been waiting? Do you have a breakdown of that?

**Mr Morrow:** Yes sure. There are—

**Senator URQUHART:** Can you provide that?

**Mr Morrow:** We can look at that.

**Mr Rue:** But I would say it use to sit around 40,000 and it has come down substantially in the last 18 months particularly.

**Senator URQUHART:** Okay. I would be interested to know the time frame.

**Mr Rue:** We can have a look at that.

**Mr Morrow:** Again, I can point out that, if you want everybody to get connected, if we care about every Australian, we are going to go as fast as we can, and some people are going to get it sooner than others.

**Senator URQUHART:** I entirely understand that. I guess I am thinking that, if I am living in a street where there are a lot of houses and the neighbour on that side has it and the neighbour on this side has it but I do not have it, I am going to ask some questions about what is going on.

**Mr Morrow:** Yes, of course.

**Senator URQUHART:** And if you have not notified the people, and maybe their retailer has not notified them, they are going to ask the question: how come?

**Mr Morrow:** Yes, sure.

**Answer:**

Refer QoN 186, Part 3